EPSON

Multimedia Storage Viewer P-2000/P-4000
Instructions to perform Firmware Update

IMPORTANT WARRANTY INFORMATION
You must follow the following procedure exactly, otherwise you may corrupt the firmware update and seriously damage your product. Neither EPSON nor its affiliates will assume any responsability for any damages that result from a Firmware update. Your use of this document and any related Firmware file(s) is at your own risk. Any resulting repair will NOT be covered by your warranty.

Please note that carrying out the upgrade should not cause loss of stored files (images, movies or music) on your P-2000/P-4000. However, it is recommended that you make a full backup of any data before you proceed.

Introduction

You can check your existing firmware version in the bottom right of the "Settings" menu of the P-2000/P-4000.An update is only possible to a firmware with a higher version number. (see image below).

The following conditions must be met before you can update the firmware.

- The battery must be inserted into the P-2000/P-4000 and should be fully charged
- The AC Adapter must be plugged in to the mains and connected to the P-2000/P-4000
- A Compact Flash (CF) or Secure Digital (SD) memory card with a size of 128MB or greater should be available and clear of data

Update Procedure

If a problem occurs during the Firmware Update process, you may see the error messge 'Reset Unit' on screen. If this occurs please refer to the 'Resetting' section of your User Guide.

Step 1

- Download the latest firmware file from the Epson website.
- 'Unzip' the file to your computer hard disk drive using a program such as WinZip (http://www.winzip.com) for Microsoft Windows or Stuffit Expander (www.stuffit.com) for Mac OS.

NB: To preserve the correct file structure it is not recommended to use the native zipfile support in Microsoft Windows XP or Mac OS X 10.4.x Tiger.

- Unzipping the file will create a directory called "PSVFIRM1" (P-2000) or "PSVFIRM2" (P-4000). Inside this folder you will see
  - a directory called "DATA"
  - 2 Files
    - § PSV_RESUPDATE_SCRIPT.scr
    - § PSVFIRM1.fnc (P-2000) or PSVFIRM2.fnc (P-4000)

NB: If these files are not in the PSVFIRM1 or PSVFIRM2 directory, re-download and unzip the update.

Step 2

- Place a CF or SD card with a capacity greater than 128MB into a compatible Card Reader connected to your computer and ensure that the card is empty.
- Copy over the PSVFIRM1 folder to the root of the Memory card.

NB:Make sure that the folder is placed into the top level of the memory card and not into another folder, otherwise the P-2000/P-4000 will not be able to see the update files)

Step 3

- Ensure that the battery is correctly installed in the P-2000/P-4000.

- Ensure that the AC Adapter is plugged in the mains and connected to the P-2000/P-4000. The 'Charge' light should be illuminated.

Step 4

- Place the CF or SD card containing the upgrade file into the appropriate P-2000/P-4000 card slot.

Step 5

- Hold down the "OK" Button and turn power on keeping the OK button pushed in until the messge 'Please Keep AC Connector Connected' is shown (see image below). This will put the P-2000/P-4000 into firmware update mode

- You will see a progress report showing you the firmware and resources being updated (see below image)

NB: – Do not unplug AC adapter or power down the P-2000/P-4000 while the update is in progress.

<u>Step 6</u>

- Once the process is completed you will see the message "Resources Updated Successfully" and be asked to shutdown and restart the P-2000 (see below image). Remove the CF or SD card after shutting down.

- After restarting, you may check the new firmware by going to the "Settings" screen and looking at the bottom right hand corner. This should confirm the new firmware version.