

## **How to update the Engine Firmware on Epson AcuLaser CX37 series**

Please read and follow this procedure before updating the firmware of your printer.

### **PC requirements:**

- The firmware updater software support following OS: WindowsXP/Server2003/ Server2008/ WindowsVista/Windows7/ Server2008R2
- **Scanner driver should be installed on the PC**

### **Update process:**

1. Connect your printer via USB interface.
2. Turn the printer on normally.
3. Execute "ALCX37\_MCU\_FW\_A2YF50GA060041.exe" file.
4. Follow the instruction on the screen.  
Note: If USB printer is not detected, error message will be displayed (i.e "printer is not found"). Please make sure printer is on and well connected via USB cable, and scanner driver is installed in the PC.
5. When printer starts receiving the data the message "FIRMWARE UPDATE" and a progress bar will be displayed on the printer panel. Please wait until firmware update completes. It will take around 5 minutes. **Don't turn off, disconnect or manipulate the printer while firmware is being updated.**
6. Once the firmware update is completed, printer will automatically reboot or may ask to Power off/on manually. Please power off/on the printer using power button when instructed to do so.
7. Check the Engine firmware version by printing the Configuration Page.  
Press two times the Up arrow -> Report Status  
Press the Select button once  
Press once the Up arrow -> Report  
Press the Select button  
Press three times the Up arrow -> Configuration Page  
Press Select button then Press the Start button

Engine firmware should be A2YF-50GA-0600-41.

Neither EPSON nor its affiliates will assume any responsibility for any damages that result from a Firmware update. Your use of this page and the related tasks (Firmware download, then Firmware installation) is at your own risk.