





Using the Printer

This section describes all the procedures from printer setup to printing and attaching a label.

Procedures for first-time printer use

■ Using mobile device

- 1. Printer setup (power supply, tape cartridge)
- 2. Download and install a dedicated application
- 3. Connect the printer to your mobile device
- 4. Start the dedicated application on your mobile device to create/print label
- 5. Attaching a label

■ Using computer

- 1. Printer setup (power supply, tape cartridge)
- 2. Start computer
- 3. Insert included DVD-ROM, install editing software and printer driver, and connect the included USB cable
- 4. Start the dedicated software on your computer to create/print label
- 5. Attaching a label

**MEMO**  
The printer can be connected to a computer and a mobile device at the same time, but once you have executed a printing or other operation from one of these devices, you can no longer operate it from the other device. Similarly, when the printer is communicating wirelessly (pairing) with one mobile device, the printer cannot be operated from another mobile device.

Printer Setup

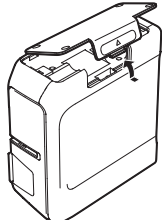
1. Prepare the power supply.

You can use the printer by one of the two methods below.

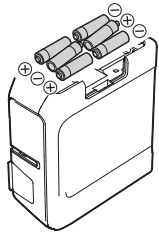
Using batteries

**CAUTION**  
Always use AA-size alkaline dry cell batteries.

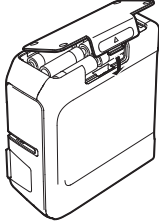
- 1. Open the battery cover at the bottom of the printer.



- 2. Insert batteries. Batteries: AA alkaline battery x 6



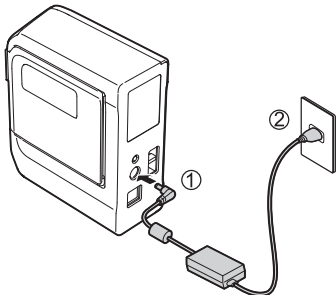
- 3. Close the battery cover.



Using the AC adapter

**CAUTION**  
Always use the included AC adapter.

- 1. Connect the included AC adapter (AST1116Z1-1) to the printer, and plug the power plug into a power outlet.

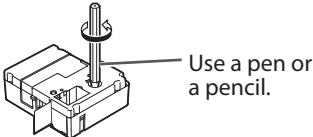


**Auto power-off**  
The printer's power turns off automatically when the printer has not been used for a preset amount of time.  
Preset time when using the AC adapter: About 8 hours  
Preset time when using batteries: About 20 minutes

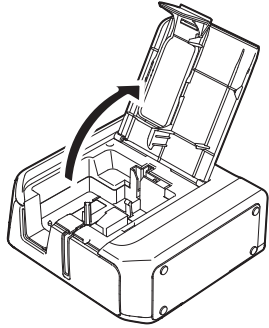
2. Inserting the tape cartridge in the printer

**CAUTION**  
Always use dedicated tape cartridges having the symbol. Always perform the tape feed operation after inserting a tape cartridge.

- 1. Remove any slack in the tape inside the tape cartridge.

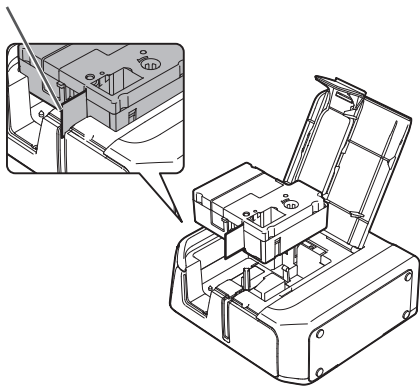


- 2. Pull the tab to open the printer cover.

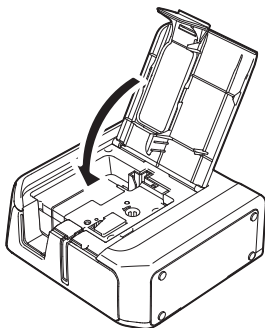


- 3. Place a tape cartridge in the printer as shown.

Pass the end of the tape through the gap.



- 4. Close the printer cover.



Connecting a Mobile Device

Connect the printer to your mobile device using a Bluetooth connection. Install the dedicated application "Epson iLabel" in the mobile device.

1. Install dedicated software, "Epson iLabel"

Where to download the software

	iOS	Android
Download from:		

Application installation procedures and information on application functions are provided on the software download page. See the Epson website for information on the latest supported operating systems.  
<http://www.epson.com>

2. Bluetooth connection setup (pairing)

**CAUTION**  
Place your mobile device no more than one meter away from the printer when making the settings.

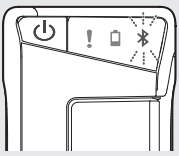
iOS Devices

- 1. Turn the mobile device power ON.
  - 2. From "Settings" in the home screen, tap "General". Then, select "Bluetooth", and turn the "Bluetooth" selection ON.
  - 3. The printer is displayed under "Devices". Tap the printer.
  - 4. When a message to confirm connection with the printer appears, tap "Pair".
- It may take some time for the printer to be displayed. Pairing is completed.

Android Devices

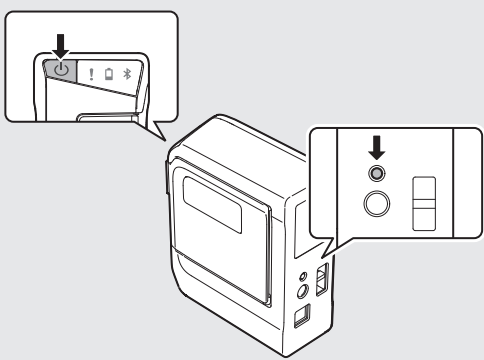
- 1. Turn the mobile device power ON and start the "Epson iLabel" software.
  - 2. From "Settings" in the home screen, tap "Wireless & Network" and check "Bluetooth" checkbox.
  - 3. Tap "Scan for devices".
- Scanning starts. It may take some time for the printer to be displayed.
- 4. The printer is displayed when scanning has finished. Tap the printer.
- Pairing is completed.

Check that Bluetooth is enabled on the printer before performing the procedure. The lamp fading in and out when Bluetooth is enabled on the printer.



If Bluetooth is disabled on the printer, enable Bluetooth following the steps described below.

- 1. Press the button to turn the printer power OFF.
- 2. Press the button and the Bluetooth button at the same time.



Creating a Label

1. Creating and printing a label

Using mobile device

Use the dedicated application "Epson iLabel" to create and print labels. See the Epson website for more information.  
<http://www.epson.com>

Using computer

Create labels with the label editing software "Label Editor" and print. See the following manual for the procedure: Label Editor User's Guide.

The shortest label you can create with this printer is approximately 22 mm long. When creating a label shorter than 22 mm long, cut the margins with scissors.

2. Attaching a label

Peel off the backing paper of the printed label to stick it onto an object.

- 1. Peel off the backing paper.

Backing paper



- 2. Attach the label and rub it firmly.



When Finished Using Printer

When printer is connected to a mobile device using a Bluetooth connection

- 1. Press the button to turn the printer power OFF.
- 2. Turn off Bluetooth on your mobile device.

When printer is connected to computer with a USB cable

- 1. Press the button to turn the printer power OFF.
- 2. Disconnect the USB cable.
- 3. Unplug the power cable from the outlet, and disconnect the AC adapter plug from the printer.

Connecting a Computer

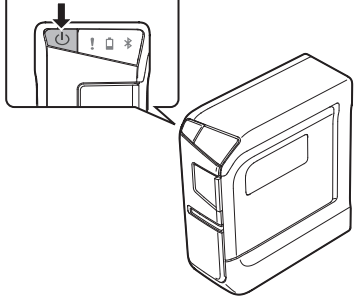
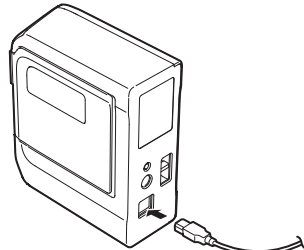
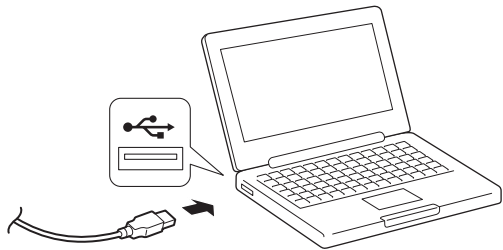
Use the included USB cable to connect the printer to the computer.

- Windows  
Install the editing software and printer driver from the included "Label Editor DVD-ROM".
- Mac OS X  
Download the editing software and printer driver from the Epson website: <http://www.epson.com>

**CAUTION**

- The editing software and printer driver must be installed in the computer before doing the steps below. See the following manual for the procedure: Label Editor User's Guide.
- Do not connect the printer and computer before installing the software. Connect the printer as directed in the installation screen.

- 1. Start the computer, and connect the included USB cable.
- 2. Connect the USB cable to the printer's USB port.
- 3. Turn the printer power ON.



Troubleshooting

■ Meanings of lamps

The lamps indicate printer statuses.

Lamp's condition *: Depends on printer operation status ---: Unlit			Printer status
--	*	Fading in and out	Bluetooth enabled.
*	*	Lit	Bluetooth connection completed.
--	*	Flashing quickly	Performing operation such as printing or label cutting.
--	*	Flashing (once every 5 seconds)	Bluetooth disabled.
--	--	--	Power OFF.
*	Lit	*	Low batteries and need to be replaced. Have replacement batteries ready.
*	Flashing quickly	*	Replace batteries.
Flashing quickly	*	*	Printer error. Check the message displayed on the connected computer or the mobile device.

■ Problems not indicated by lamps

Printer power does not turn ON.

- Check that the power cable is connected properly, or that batteries have been properly inserted. If the power still does not turn ON, contact your place of purchase or the Epson Customer Support Center.
- If a message is displayed on your computer or mobile device screen, check the message information.

Unable to perform Bluetooth connection (pairing) with the printer

- Check to see if the printer's lamp is fading in and out. If not, enable Bluetooth on the printer and then try performing the operation.
- Check that the printer communicating with another mobile device. If the printer is already communicating with one mobile device, it is unable to communicate with another mobile device.
- If a message is displayed on your mobile device screen, check the message information.

Connection was interrupted during connection (pairing) with the printer.

- Check to see if the printer's lamp is fading in and out. If not, enable Bluetooth on the printer and then try performing the operation.
- If the printer is connected to a computer with a USB cable while the printer is communicating with a mobile device, the communication with the mobile device is terminated. Terminate the printer's connection to the computer, then redo the pairing setting.
- If a message is displayed on your mobile device screen, check the message information.

Printer does not print when print operation is directed.

- If a message is displayed on your computer or mobile device screen, check the message information.
- Check that connection cables are connected properly, that the tape cartridge is mounted properly, and that the cover is closed properly.
- Have you selected the printer to be used? Printing will not be done properly if another printer is selected.
- Did you restart the computer after installing the printer driver? The printer driver may not be installed correctly if the computer was not restarted. Reinstall the printer driver.

Text is not printed properly.

Check that the tape cartridge is properly mounted.

Lines appear on printed labels.

The print head is dirty. Clean the print head. See "Cleaning".

Canceling a print job

Check the printer's power in ON, then press button on the front of the printer briefly once.

Labels are not cut automatically

Is the cutter blade worn? Prolonged use of the cutter can wear down and blunt the blade. Contact the Epson Customer Support Center.