

Epson Edge Dashboard Operation Guide

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Notes on Manuals

Notes on Manuals

Meaning of Symbols

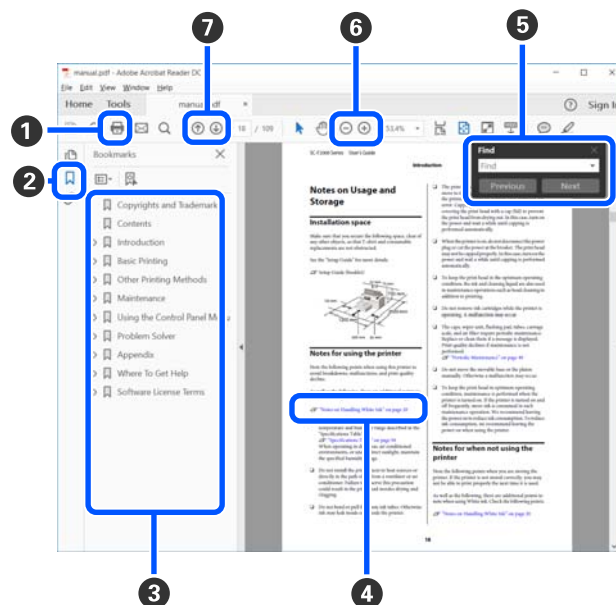
 Important	Important must be followed to avoid damage to this product.
Note	Notes contain useful or additional information on the operation of this product.
	Indicates references where you can find related information.

Screenshots

- ❑ Please note that screenshots in this manual may look a little different from the product you are using, and are subject to change without prior notice.
- ❑ Unless otherwise mentioned, Windows screenshots used in this manual are taken from Windows 10.

Notes on PDF manuals

This chapter describes the basic operations for viewing PDF manuals using Adobe Acrobat Reader. In our examples, we use Adobe Acrobat Reader DC.



- ❶ Click to print PDF manual.
- ❷ Click to hide or display bookmarks.
- ❸ Click title to jump to the relevant page.
Click [+] to display subsection titles.
- ❹ Click references noted in blue font to jump to the relevant page.

To return to the previous page, follow the steps below.

For Windows

Press ← key while pressing Alt key.

For Mac

Press ← key while pressing command key.

Notes on Manuals



- ⑤ Enter keywords (for example, the name of the topic you want to confirm) to search.

For Windows

Right-click on PDF manual page to display menu, and select **Find** to display search toolbar.

For Mac

Select **Find** from **Edit** menu to display search toolbar.

- ⑥ If display text is too small and difficult to read, click  to enlarge. Click  to reduce. To specify parts you want to enlarge (for example, illustrations, screenshots, and so forth), follow the steps below.

For Windows

Right-click on PDF manual page to display menu, and select **Marquee Zoom**. The pointer is replaced with a magnifying glass. Specify the area you want to enlarge.

For Mac

Click **View** menu - **Zoom** - **Marquee Zoom**. The pointer is replaced with a magnifying glass. Use the magnifying glass pointer to specify the area you want to enlarge.

- ⑦ Use to jump to previous/next page.

Introducing the Software

Introducing the Software

This software allows you to register printers connected by network or USB to perform the following operations. Supported functions vary depending on the model, so be sure to check the table below for details.





- ❑ **Monitoring printer status**
You can check the current operating status of the registered printer, the amount of ink remaining, and so on.
 [“Checking and Operating Printer Status” on page 13](#)
- ❑ **Managing EMX files and media settings**
You can download EMX files that have been prepared for specific media types, copy media settings to a printer, and so on.
 [“Downloading and Copying Media Settings of EMX File” on page 18](#)
- ❑ **Performing maintenance functions**
You can print nozzle check patterns, perform head cleaning, and so on.
 [“Checking and Operating Printer Status” on page 13](#)
- ❑ **Performing support functions**
You can update the firmware, acquire a status sheet for the printer, and so on.
 [“Checking and Operating Printer Status” on page 13](#)

Table of supported functions by model (as of October 2019)

Supported models and functions are subject to change. Details on supported functions vary depending on the model you are using.

Printer Model	Function			
	Monitoring printer status	Managing EMX files* ¹ and media settings	Performing maintenance functions	Performing support functions
SC-S80600 Series SC-S60600 Series SC-S40600 Series	✓	✓	✓	✓
SC-B9000 Series	✓	✓	✓	✓
SC-F9300 Series	✓	✓	✓	✓
SC-F9200 Series SC-F7200 Series SC-F6200 Series	✓	✓* ²	-	-
SC-F6300 Series	✓	✓	✓	✓
SC-F2100 Series	✓	-	-	✓
SC-T5400 Series SC-T3400 Series	✓	✓* ³	-	✓

*1 EMX files available on the Internet vary depending on your country or region.

*2 EMX files cannot be downloaded.

*3 EMX files are not supported.

Registering and Operating Printers

Printer Registration

You can only register supported Epson printers to this software.

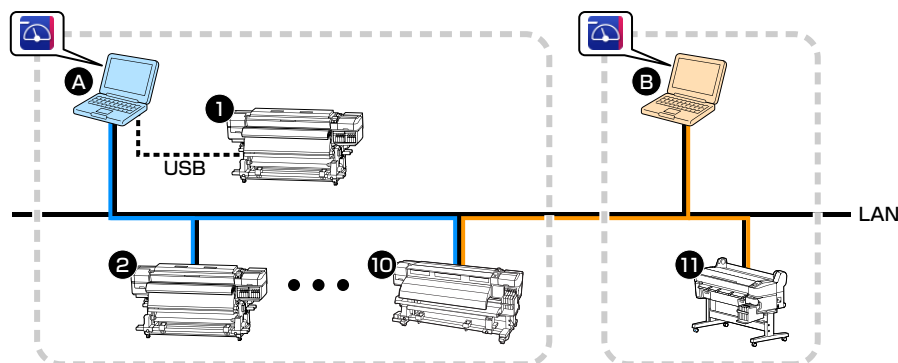
With Windows, the printer is automatically registered allowing you to monitor and manage the printer as soon as you start this software. If printers are not automatically registered, check that you are using them under the following conditions.

- ☐ The communication drivers provided with the printers have been installed on a computer
- ☐ The computer and the printers are connected
- ☐ The printers are in "ready" state

Printers are not automatically registered to Mac or Linux machines. Register the printers manually from the Printer Registration screen. This screen is displayed upon the software's first startup.

 ["Manually Registering Printers" on page 31](#)

You can register up to 10 printers connected (via network or USB) to a computer with this software installed.



Important


In the above figure, printer 10 is available to both computers A and B. Register printer 10 to the Epson Edge Dashboard of only one of these computers, A or B. Registering the same printer to the Epson Edge Dashboard of multiple computers may cause this and related software to malfunction.

You can check the registration status on the Printer Registration screen's printer list. See the following for details.


 ["Viewing the List of Printers" on page 8](#)

Registering and Operating Printers

Viewing the List of Printers

On Mac and Linux machines, this software displays the Printer Registration screen upon its first startup. On Windows, click  - **Printer Registration** to display the Printer Registration screen.





	Name	Function
①	Name Model Serial Number	To register a printer you want to monitor or operate, place a ✓ beside its Name . To unregister, clear the ✓. For Model and Serial Number , information unique to the printer is displayed. You can change the printer's Name to something easy to identify. Its Model, on the other hand, cannot be changed. The names that were changed are used only on this software.
②	Cancel Button	Rejects changes to the list of printers and restores it to its original state.
	Apply Button	Accepts the changes to the list of printers.
③	Computer IP Address	For printers connected to the computer installed with this software, localhost is displayed.
④	Search Option Button	Displayed only when using Mac or Linux machines. Allows you to search for printers from another segment or connected via network.  "Manually Registering Printers" on page 31
⑤	Printer IP Address	IP addresses* set for printers on the network. For printers connected via USB, --- is displayed.

* When using the standard TCP/IP port on your operating system as the printer's printer port, make sure you include the IP address in the name you set for the port. If the IP address is not included, the network connection is displayed in the same way as the USB connection (---).

Registering and Operating Printers

Acquiring Status of Printers Connected via USB

When using this software to monitor and operate a printer connected to your computer via USB, depending on the status of the RIP installed to your computer, the software may not be able to automatically refresh the status of this printer. In such cases,  will be displayed. Click  to refresh the printer's status.

Printer status will not be automatically refreshed when the RIP is in any of the following states.

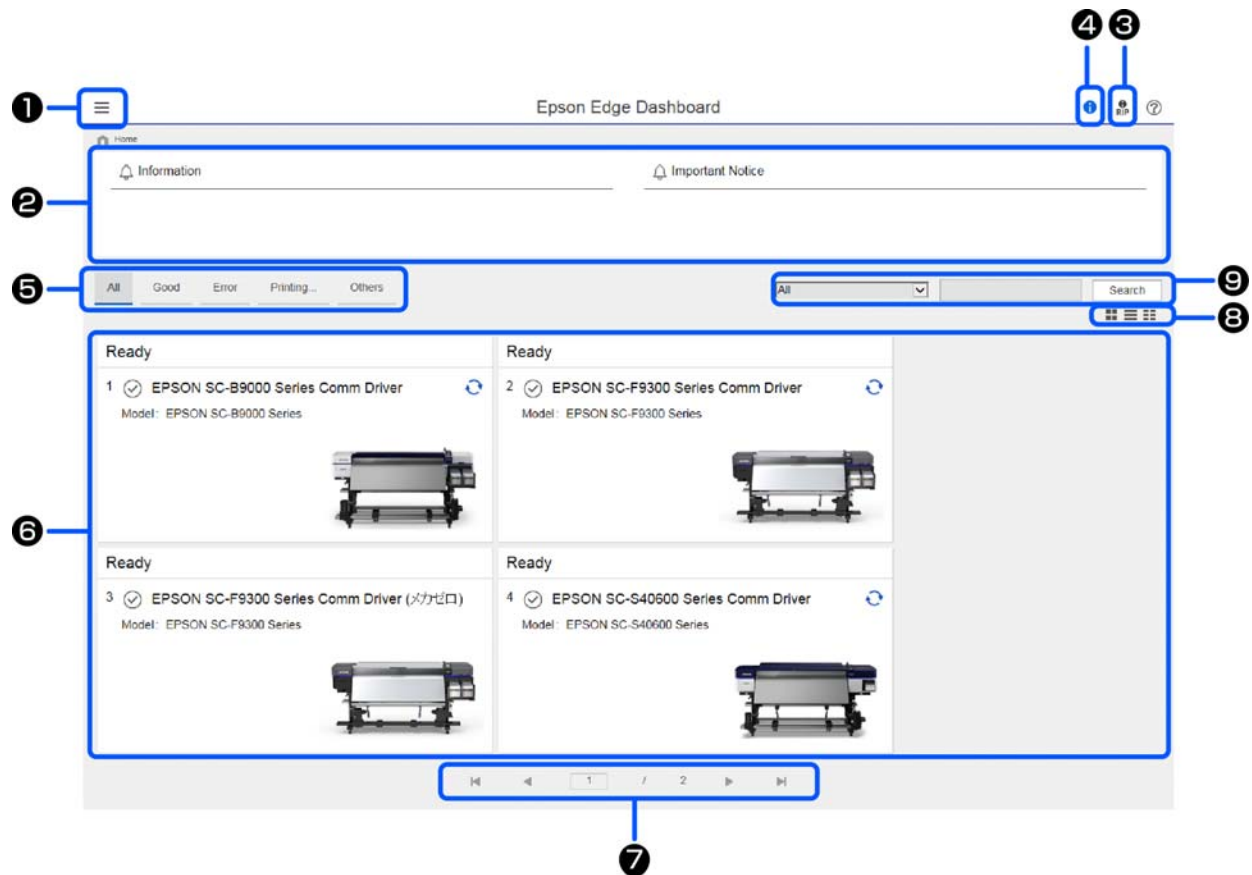
- ☐ When the RIP being used does not support Epson Communication Driver.
- ☐ When the monitored/operated printer is not set with a RIP that supports Epson Communication Driver.
- ☐ When a RIP that supports Epson Communication Driver is not running.

Screen Layout

Screen Layout

The Home screen appears when you start the software. On the Home screen, you can check information such as available software updates, registered printers and their status.

This chapter describes the screen layout, using the Home screen as an example.



Screen Layout

Overall View of This Software

	Item	Function
①	Menu Button	<p>Click to display the menu. The following items are available on the menu.</p> <ul style="list-style-type: none"> ❑ Home Displays the Home screen. ❑ Printer Operation Allows you to check the same content as the status displays on the printer's screens. Also allows you to download EMX files and copy media settings to the printer. ☞ "Checking and Operating Printer Status" on page 13 ❑ Information Allows you to check information items as a list. ☞ "Viewing a List of Information Displayed So Far" on page 34 ❑ Printer Registration Allows you to register, change, and unregister printers to monitor and operate. ☞ "Registering Printers" on page 29 ❑ Preferences Allows you to set and change language settings, units, and proxy server settings. ☞ "Preferences" on page 32 ❑ Help Displays this manual. ❑ Version Information Displays version of this software. <p>The Menu button is displayed on other screens as well, and provides the same functions.</p>
②	Information List	<p>Notifies you of news, such as update information for your printers' firmware.</p> <ul style="list-style-type: none"> ❑ Click the item you want to check to display more details. ❑ If you are notified of update information for the printers' firmware, be sure to update. See the following for how to update the printer firmware. ☞ "Updating Firmware" on page 35
③	Software Available List Button	<p>When clicked, displays Software Available List (Epson's website).</p> <p>If you select the country or region in which you live and the model you are using, you can check the following information about supported RIP.</p> <ul style="list-style-type: none"> ❑ General Info. tab: You can check the latest information about supported RIP. ❑ Manuals tab: You can download manuals for RIP printing.
④	Update Information Icon	<p>Appears when new notifications are available.</p> <p>Click to display the Information screen.</p>

Printer Status View

	Item	Function
⑤	Filter Menu	<p>Filters, by status, the printers that appear in the list of registered printers (⑥).</p> <p>Clicking All clears all filters.</p>

Screen Layout

	Item	Function
⑥	List of Registered Printers	<p>Displays information on printers registered from the Printer Registration screen, and their current status.</p> <ul style="list-style-type: none"> ❑ The current printer status is indicated by the following icons. These icons may appear on other screens as well, and their meanings are the same. <ul style="list-style-type: none"> ✓ : Ready to print (Ready). ● : Printing. ✗ : An error has occurred. ⚠ : A warning has been issued. 🔄 : Performing operations other than printing such as head cleaning and control panel operations, or printer is connected to a Mac via USB and is printing. ○ : The printer is in one of the following states. <ul style="list-style-type: none"> - It is turned off. - It is not connected. ❑ If an error or warning has occurred, the content is displayed. You can check further details by clicking the error or warning. ❑ The Printer Operation screen appears when you click an area with a string of text that indicates the status.
⑦	Page Controls	<p>If the list of registered printers covers multiple pages, you can specify a page number to go to, and go to the first page, previous page, next page, or last page by clicking the icons.</p>
⑧	Display Format Controls	<p>Allows you to change the list's display format. Click an icon to change the format.</p> <ul style="list-style-type: none"> ■ : Displayed in a square block format. ≡ : Displayed in a band format. ≡ : Displayed in a two-level band format. The details if an error or warning has occurred are not shown in this display format.
⑨	Search Box Search Button	<p>You can filter the printers that appear in the list of registered printers (⑥) by specifying keywords.</p> <p>Enter the keywords for which to filter in the search box, and then click Search. To return your filtered results to their original state, clear the search box, and then click Search.</p>

Checking and Operating Printer Status

Checking and Operating Printer Status

Follow the following steps on the Printer Operation screen to check and operate printer status.

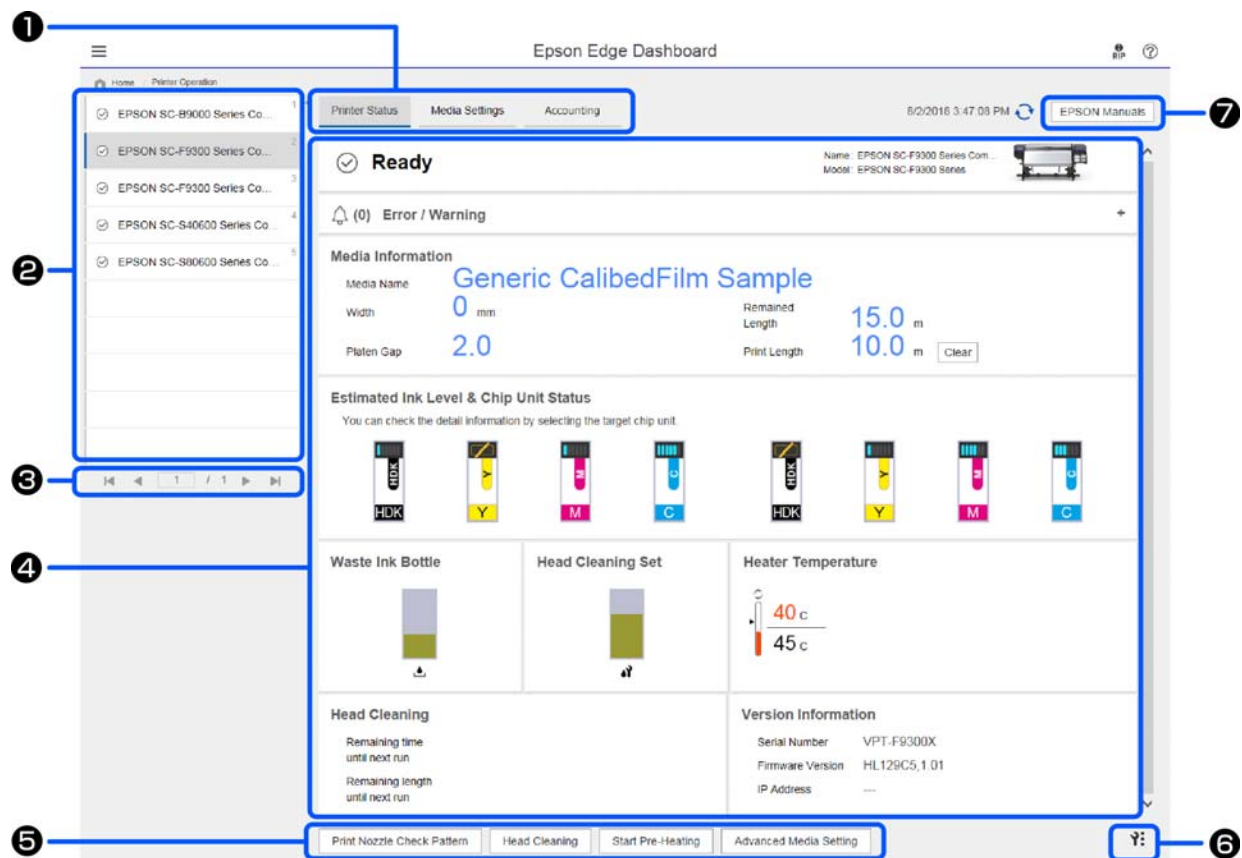
The Printer Operation screen provides a view of the same status information as the printer's control panel screen. It also allows you to perform standard maintenance operations.

- 1 Select **Printer Operation** from the menu. Alternatively, on the Home screen, click the area surrounding the text describing the status of the relevant printer.







The Printer Operation screen is displayed.

- 2 Make sure that the **Printer Status** tab is selected.



Screen Layout




Checking and Operating Printer Status

	Name	Function
①	Tabs for Switching Views	<p>Allows you to switch between Printer Status and Media Settings views. Click tab to switch views. Upon initial screen display, the Printer Status view is shown.</p> <p>The Media Settings tab is displayed only when supporting models are selected.</p> <p> “Downloading and Copying Media Settings of EMX File” on page 18</p> <p>The Accounting tab is displayed only when the LFP Accounting Tool is installed and supporting models are selected.</p> <p>Click the Accounting tab to display the LFP Accounting Tool button. Click the button to start the LFP Accounting Tool, which allows you to calculate costs for printed material, and so forth. See Help for LFP Accounting Tool for details.</p>
②	List of Registered Printers	<p>Displays a list of printers that have been registered on the Printer Registration screen.</p> <ul style="list-style-type: none"> <input type="checkbox"/> Select a printer from this list to view its status on the printer status display area (④). <input type="checkbox"/> Click  on the upper right corner of the list to collapse the list. Click  to expand the list.
③	Page Controls	<p>If the list of registered printers covers multiple pages, you can specify a page number to go to, and go to the first page, previous page, next page, or last page by clicking the icons.</p>
④	Printer Status Display Area	<p>Displays the following status of the printer selected on the list of registered printers (②). The displayed contents vary according to the selected model.</p> <ul style="list-style-type: none"> <input type="checkbox"/> Current printer status <input type="checkbox"/> Errors/Warnings <ul style="list-style-type: none"> Notifies you of errors and warning that are occurring with the printers. Click the item you want to check to display more details. Click  to expand the display area. Click  to collapse the display area. <input type="checkbox"/> Status <ul style="list-style-type: none"> The displayed contents vary according to the selected printer model. Information displayed here, described below, is the same as that displayed on the printer's control panel screen. For details, see the manual provided with the printer. <input type="checkbox"/> Paper information <ul style="list-style-type: none"> Click Clear button to reset Print Length value to 0. Feed adjustment information for media being printed is not displayed. <input type="checkbox"/> Information on ink and consumables <input type="checkbox"/> Information on dryer fans and heaters <input type="checkbox"/> Notice on when to clean the print head <input type="checkbox"/> Version Information
⑤	Function buttons	<p>Allow you to perform standard maintenance operations. The displayed contents vary according to the selected model.</p> <ul style="list-style-type: none"> <input type="checkbox"/> Click each button to run the function according to the same procedure as when using the printer's control panel. For details, see the manual provided with the printer. <input type="checkbox"/> If the printer is not available for maintenance operations, this button is grayed out. You can perform maintenance when the button is available. <input type="checkbox"/> If data is not printed according to its actual length, you can click Advanced Media Setting to perform detailed feed adjustments. <p> “When Data Is Not Printed According to Actual Length” on page 16</p>

Checking and Operating Printer Status

	Name	Function
⑥	Maintenance Menu Button	<p>Click to display the menu. The displayed contents vary according to the selected model. The following items are available on the menu.</p> <ul style="list-style-type: none"> ❑ Firmware Update^{*1, *2} Updates printer firmware to the latest version.  "Updating Firmware" on page 35 ❑ Acquire Status Sheet Information Acquires information from the printer and stores it as a file on the computer.  "Checking the Condition of Printer Settings and Periodic Replacement Parts" on page 17 ❑ Export Printer Status Data^{*1} Do this only when directed by the person in charge of Epson's support.
⑦	EPSON Manuals Button	Displayed only when supporting models are selected. Click to view your printer's "Online Manual".

^{*1} This button is not displayed when accessing and using this software from another computer on the network.

 ["Viewing Printer Status from a Computer Without This Software Installed" on page 35](#)

^{*2} This button is not displayed when using this software on a Linux machine.

Checking and Operating Printer Status

When Data Is Not Printed According to Actual Length

If you have problems of data not being printed according to its actual length, this can be mitigated with the **Advanced Media Setting** function (provided the button for the function is displayed for your printer). See **Troubleshooting & Tips** in the "Online Manual", and follow the steps below, one by one, until the problem is resolved.

You can open the "Online Manual" from the **EPSON Manuals** icon created on your computer's desktop during software installation.

■ SC-F9300 Series

1.From Feed Adjustment, run 500mm Pattern

Do this from the menu on the printer's control panel.



2.Set a lower Feeding Tension value

Do this from the menu on the printer's control panel.



3.Run Advanced Media Setting

Do this from this software.

■ Other models

1.Make sure that Media Tension has not been set to its maximum value

Do this from the menu on the printer's control panel.



2.From Feed Adjustment, run 500mm Pattern

Do this from the menu on the printer's control panel.



3.Run Advanced Media Setting

Do this from this software.

How to run Advanced Media Setting

What you will need

- ☐ Tape measure (with a margin of error not more than 0.1 mm)
- ☐ An accurate measuring device that can measure up to 0.1 mm (for example, calipers)

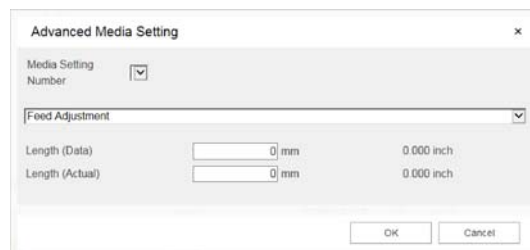
1 Use the tape measure to measure the entire length of the print result whose length was different from its original data. Measure the difference between the actual length and the data using the accurate measuring device with 0.1 mm scales.

Adjustments cannot be made correctly if the print result is less than 50 cm long. Start over by printing data that is not less than 50 cm long, and measure the length of the print result.

2 Make sure that the printer you want to adjust is selected in the list of registered printers and click **Advanced Media Setting**.

3 Check the message and click **OK**.

4 In **Media Setting Number**, select the media setting number you used for printing. Enter the length of image data you printed in **Length (Data)**, and enter the value measured in step 1 in **Length (Actual)**.



Enter the value in mm even if the length unit is set to ft/in in Preferences.


Checking and Operating Printer Status

5 Click **OK** to update the media feed value registered as Media Setting Number you specified in step 4.

6 Specify the updated Media Setting Number, print the same image, and check the length.

Changing printing condition can change print length. If this is the case, use the same procedure to adjust the length.

Checking the Condition of Printer Settings and Periodic Replacement Parts

You can click  - **Acquire Status Sheet Information** to acquire the condition of printer settings and periodic replacement parts and save the information in PDF file on your computer. The information that is acquired varies according to the model you select. You can open the PDF file to check all the information for each items, which helps to predict when you replace periodic replacement parts.

• Epson SureColor Series •					
1) Basic Information					
Sheet Output Time	2023/05/30 09:59				
Model	SC-F2100 Series				
Printer Serial No.	N7PEB0000A				
Printer Firmware Version	003.00123.01.1B				
Printer Initial Setup Date	2023/05/30				
Mode	White Ink Mode				
Head ID Code					
IP Address	192.168.001.002				
Subnet Mask	255.255.255.000				
Gateway Address	010.000.147.176				
2) Printer Status Settings					
Printer Setup					
• Offset Head Alignment	-0°				
• Feed Adjustment	-0.00%				
• Power On Cleaning	OFF				
3) Printer Usage Information					
Total Count	8000 Pages				
• CMYK Prints (White Ink Mode)	5000 Pages				
• White Prints (White Ink Mode)	15000 Pages				
• CMYK & White Prints (White Ink Mode)	30000 Pages				
• CMYK Prints (Color Ink Mode)	10000 Pages				
Latest Head Cleaning Set Replacement Date	2022/12/30				
Head Cleaning Set Replacement Times	2				
Latest Caps Cleaning Date	2022/12/30				
Caps Cleaning Times	12345				
Carriage Scale Cleaning Times	23456				
First Carriage Scale Cleaning	2022/12/30, 1000 Count				
Previous Carriage Scale Cleaning	2022/12/30, 11000 Count				
Latest Carriage Scale Cleaning	2022/12/30, 20000 Count				
Carriage Pass	200 Passes				
4) Carriageable Usage Information					
Current Ink Cartridge Info					
• Color	• Manufacture	• Product	• Date of Manufacture	• Remaining Level	• Install Date
White	EPSON_201	Taxaa	2022/12/30	E [] F	2022/12/30
White	EPSON_201	Taxaa	2022/12/30	E [] F	2022/12/30
Yellow	EPSON_201	Taxaa	2022/12/30	E [] F	2022/12/30
Magenta	EPSON_201	Taxaa	2022/12/30	E [] F	2022/12/30
Cyan	EPSON_201	Taxaa	2022/12/30	E [] F	2022/12/30
Black	EPSON_201	Taxaa	2022/12/30	E [] F	2022/12/30
Cleaning	EPSON_201	Taxaa	2022/12/30	E [] F	2022/12/30
Current White Ink Bottle Tank Info				E [*****] F	
Current Head Cleaning Set Status				E [*****] F	
5) Error History					
Error Code	Date				
3030	2023/01/01 16:59				
3030	2023/01/01 16:59				
3030	2023/01/01 16:59				
3030	2023/01/01 16:59				
3030	2023/01/01 16:59				
3030	2023/01/01 16:59				

Downloading and Copying Media Settings of EMX File

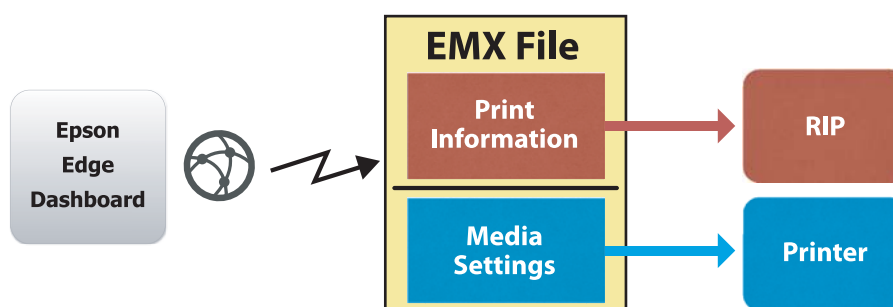
Downloading and Copying Media Settings of EMX File

Configuring optimum print settings for the media you use can require pain, time, and efforts.

You can use print setting file (EMX file) provided by Epson, which provides optimum print quality settings for the commercially available media being used.

An EMX file is a single print settings file containing the following information necessary to print properly on commercially available media.

- ❑ Media settings value: Setting values that the printer uses for each media
- ❑ Print information: Settings for ICC profiles that are used in RIP, the number of passes, the resolution, and so on



Download an EMX file and copy the media settings values in the downloaded EMX file to the printer from the Media Settings screen of Printer Operation of this software. You can copy the media settings values to the supported printers only.

Use the following procedure to view the Media Settings screen of Printer Operation.

- 1 Select **Printer Operation** from the menu. Alternatively, on the Home screen, click the area surrounding the text describing the status of the relevant printer.


The Printer Operation screen is displayed.

- 2 Click the **Media Settings** tab.

The Media Settings screen of Printer Operation is displayed.

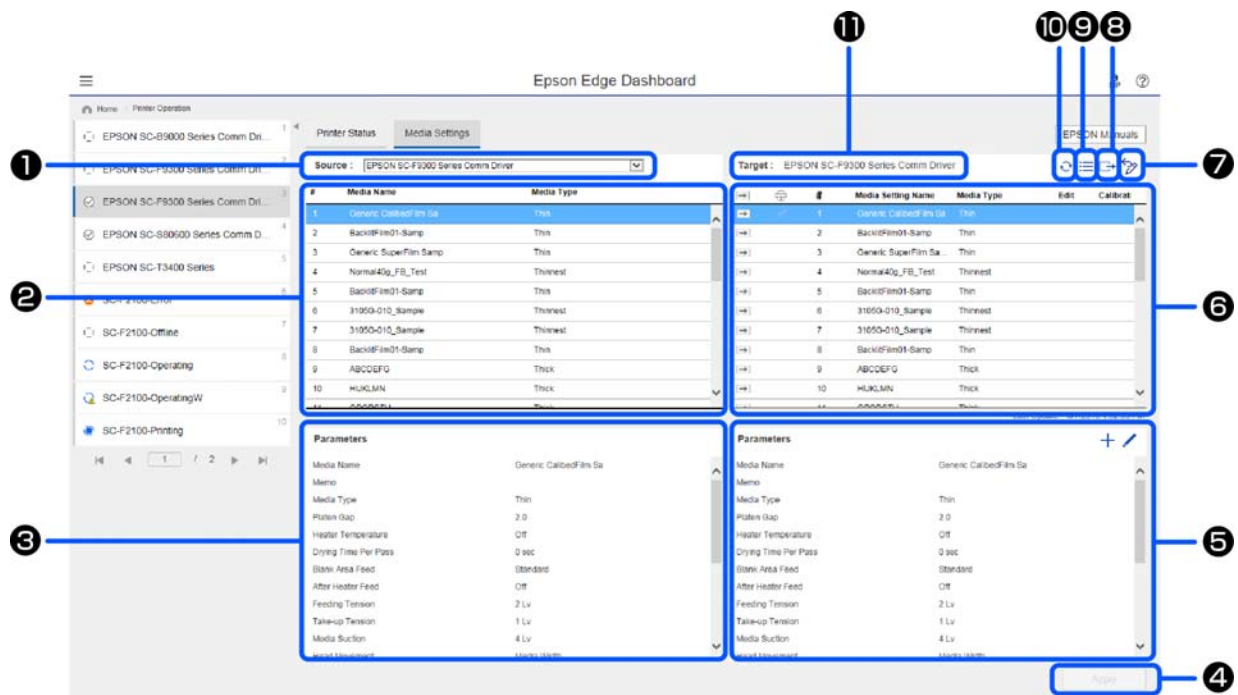
An Epson Media Installer start button may be displayed depending on the printer model. For models that display a start button, download Media Setting or register to the printer from Epson Media Installer.



Note

If you use Epson Edge Print, see Epson Edge Print help for details on how to configure print information. If you use a third party RIP, see "Manual for RIP Printing". By clicking , you can see the "Manual for RIP Printing" from the Manual tab in the Software Available List.

Downloading and Copying Media Settings of EMX File

Screen Layout



	Name	Function
1	Source	Select the source used to add or change the media settings for the printer selected in the list of registered printers.
2	Source media settings list	Displays a list of the media settings *1 loaded in 1.
3	Parameters list (Source)	Displays the settings for the media settings clicked in 2.
4	Apply Button	Click to update media settings for the target printer using the content of the current 6 list.
5	Parameters list (Target)	Displays the settings for the media settings clicked in 6.
6	Target media settings list	<p>Displays the media settings registered to the printer selected in the list of registered printers.</p> <p>Calibration field indicates the status of color calibration of media settings with the following icons.</p> <p>: includes color calibration information.</p> <p>: does not include color calibration information.</p> <p>No icon: Media settings you registered for the printer.</p> <p>Click the icon to display the screen where you can see the list of color calibration history. You can click EMX File Export within the screen to save an EMX file that contains information required for color calibration.</p>
7	Clear Button	Click to return any changes you made to media settings selected from the list in 6 to their previous state. However, you cannot reset the changed items after you click the Apply button.

Downloading and Copying Media Settings of EMX File

	Name	Function
8	Write to File Button *2	Click to collect the media settings displayed in the current list and save them to a single file on your computer. “Saving CPB files” on page 26
9	Check Registered Media Settings Button	Click to save the list of information for all the media settings currently registered to the printer selected in the list of registered printers. “Saving a List of the Media Settings Registered to a Printer” on page 27
10	Target Media Settings List Update Button	Click to reflect the settings for the media currently registered to the printer in the target media settings list. The information in the list of printers SC-F9200 Series/SC-F7200 Series/SC-F6200 Series or printers connected with USB is not automatically updated. Click the button to update the information.
11	Target	Displays the name of the printer selected in the list of registered printers.

*1 Some models use **Custom Paper Setting**.

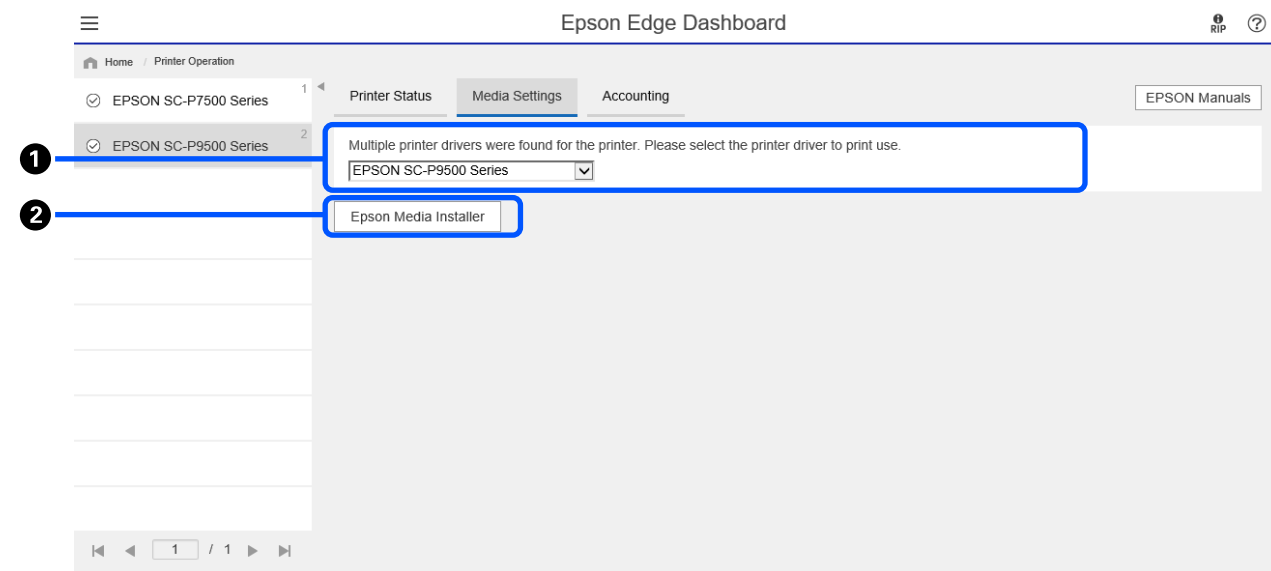
*2 This button is not displayed when accessing and using this software from another computer on the network.

[“Viewing Printer Status from a Computer Without This Software Installed” on page 35](#)

When a printer that supports Epson Media Installer is selected

The **Epson Media Installer** button is displayed under the following conditions.

- ☐ Epson Media Installer is installed on your computer
- ☐ You started the software from the computer on which you installed the software



	Name	Function
1	Select printer driver	Displayed when multiple printer drivers are registered for the selected printer. Select the printer driver you want to use.

Downloading and Copying Media Settings of EMX File

	Name	Function
2	Epson Media Installer button	<p>Click to start Epson Media Installer. Just like this software, Epson Media Installer allows you to perform the following functions.</p> <ul style="list-style-type: none"><input type="checkbox"/> Download Media Setting<input type="checkbox"/> Register Media Setting to the printer<input type="checkbox"/> Edit and save Media Setting

Downloading and Copying Media Settings of EMX File

Copy Operation Flow



To copy media settings to a printer, you can copy the media settings for another printer instead of copying the media settings contained in a downloaded EMX file.

You can copy the media settings for another printer to share the same settings between multiple printers.

Each operation flow is described as follows.

Important

Note for copy operation for SC-F9200 Series/ SC-F7200 Series/SC-F6200 Series or printers connected with USB

When the Media Settings screen is displayed, click  to the left of  to refresh the media setting list of the target to the latest state, and then perform copying and editing.

■ Copying the settings from an EMX file

Downloading an EMX file

 ["Downloading an EMX file" on page 22](#)



Copying media settings to the printer

 ["Copying media settings to a printer" on page 24](#)



Adjusting media for the printer

To optimize the media settings for your printer status, make sure to adjust media after copying the file.

 Manual provided with your printer

■ Copying Media Settings of Other Printers

Loading the printer settings

 ["Copying media settings registered to a printer" on page 25](#)

Or, loading the file where media settings are collected and saved (CPB file)

 ["Saving and loading CPB files" on page 26](#)



Copying media settings to the printer

 ["Copying media settings of other printers" on page 25](#)



Adjusting media for the printer

To optimize the media settings for your printer status, make sure to adjust media after copying the file.

 Manual provided with your printer

Copying Media Settings in EMX File to the Printer


This feature is available only in supporting printers.

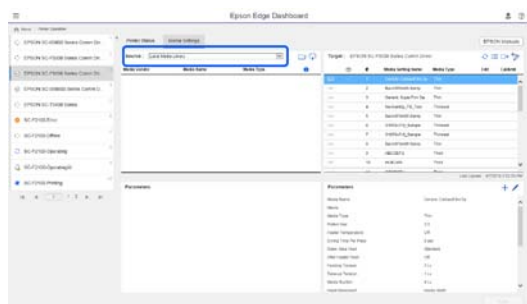
Downloading an EMX file

You can download only the EMX files corresponding to the printers you registered in this software. In addition, regardless of the printers selected in the list of registered printers, you can download all the files corresponding to the registered printers.

Downloading and Copying Media Settings of EMX File

1

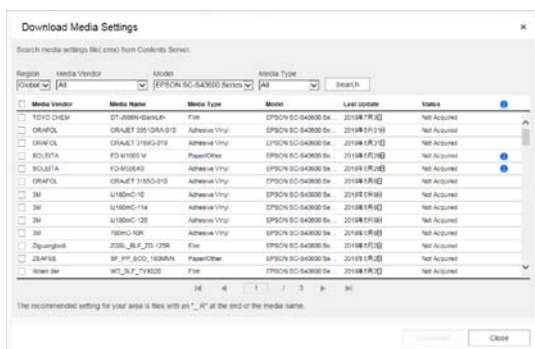
Click  in the source, and select **Local Media Library**.



2

Click .

A list of EMX files for each commercially available media is displayed in the following download screen.



At first, the EMX file corresponding to the printer selected in the list of registered printers is displayed. If you want to view the file corresponding to a different printer, select the desired printer in **Model** and click **Search**.

You can narrow the content of the list to only the necessary EMX files by selecting region, media vendor, media type, and then clicking **Search**.



3

Select the EMX files to download.

Select EMX files by checking the checkbox on the left of each file. Check the checkbox on the left of **Media Vendor** to select all EMX files displayed on the current page.

You cannot download EMX files with **Acquisition Complete** as their **Status**, for they have already been downloaded.

EMX files with **Update Available** as their **Status** have been updated since they were acquired. Downloading such EMX files will overwrite the Acquisition Complete files.

 is displayed for EMX files with information. Click  to display the information.

Important

When media settings registered to the printer are overwritten by an EMX file for the same media with the status **Update Available**, Media Adjust settings are initialized. If media settings are overwritten, click the **Apply** button to register the media settings to the printer. After that, do media adjustment to optimize the set values to match the conditions, such as the width of the loaded media, and whether the automatic take-up unit is setup.

4

Click **Download**.

The EMX files are saved.

EMX files are downloaded one at a time.

When selecting multiple EMX files, wait until all files are of **Acquisition Complete** status.

Click **Cancel** to cancel EMX file download. EMX files that are of **Acquisition Complete** status at the time of cancellation are stored.

Note

You cannot change where EMX files are stored. To copy downloaded EMX files to other computers, go to the Preferences screen and select **Copy Folder Path** to copy the path.

 ["Preferences" on page 32](#)

5

Click **Close** to close the Download screen.

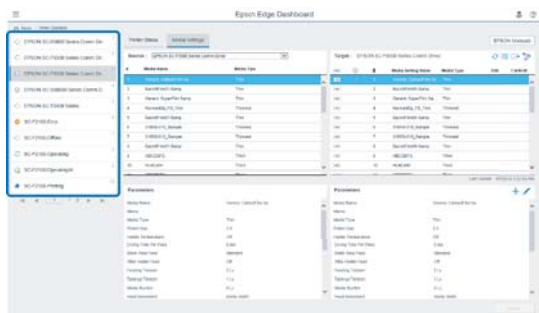
Media settings in the EMX files are loaded and displayed to the source media settings list on the Media Settings screen.

Only the media settings available to the model selected on the list of registered printers are displayed in the source media settings list. To view the loaded media settings, select the printer you selected in step 2 on the list of registered printers.

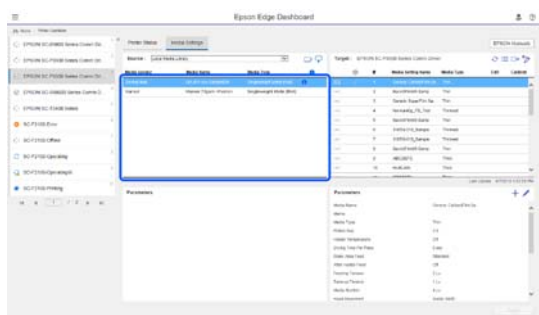
Downloading and Copying Media Settings of EMX File

Copying media settings to a printer

- 1 Select your target printer from the list of registered printers.



- 2 From the source media settings list, select the media settings that you want to add to or change on the target printer.




If printers of multiple different models are registered to this software, only the media settings available to the printer you selected in step 1 will be displayed. Media Names are displayed in English. You can confirm the display name in the download screen by putting the mouse pointer over the English name.

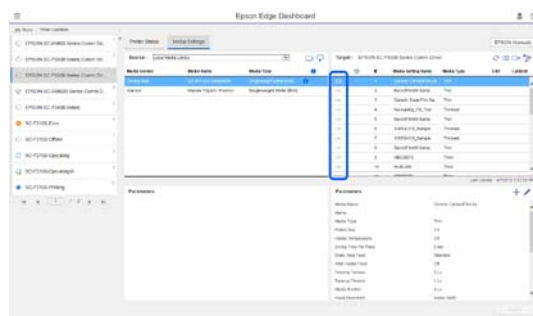
You cannot select multiple sources simultaneously. Copy them one at a time.

- 3 Check the target media settings list to see which media settings are registered to the printer.




You can see the names of the settings registered to the printer in the **Media Setting Name** field.

✓ indicates the media settings currently specified in the printer.

- 4 Click the  of the target media setting number.





The media settings you selected in the source media settings list are copied.

 indicates media settings copied from the source media settings list or were changed on the Edit screen. When  is displayed,  is grayed out and the list cannot be updated until you click the **Apply** button.

You can check the Media Name on the download screen by referring to Media Name displayed in **Memo** of the parameters list (target).


- 5 Click the **Apply** button.

Media settings are copied to the printer.

Before clicking the **Apply** button, check the list of registered printers and make sure that  is displayed as the status icon. If the icon is anything except for , you cannot update the media settings for the target printer.

For printers connected via USB, make sure they are not printing before you click **Apply**.

Loading EMX files stored to another computer into the source media settings list

By clicking , you can load EMX files to your source media settings list, no matter where they have been copied. This means you can load EMX files downloaded to another computer to your computer. This may come in handy when you cannot download EMX files to the computer you are working on.



Click the icon to display the file selection screen, select the EMX files of your choice, and load.

A maximum of 300 EMX files can be loaded at a time. The media settings of the files that are loaded are added to the source media settings list.

Downloading and Copying Media Settings of EMX File

Once the files are loaded, going forward, you can simply select **Local Media Library** to see them listed.


Editing the source media settings list

Click  to delete the EMX files that have been downloaded. In the source media settings list, select the EMX files that you no longer use or that you downloaded by accident, and then click .

Copying media settings of other printers

This feature is available only in supporting printers.

To copy the media settings of other printers, follow one of the procedures below, depending on the registration status of the source printer.

- ❑ Directly load and copy the printer's settings
Follow this procedure when both the source and target printers are registered to this software, which performs the copy operations.
Check the media settings list to see the settings that are registered to the source printer. You can copy all media settings as a batch or select only the ones you need. See the following for details on this procedure.
 [“Copying media settings registered to a printer” on page 25](#)

- ❑ Load and copy CPB files
Follow this procedure when either the source or target printer is registered to the software installed in another computer.
Media settings registered to a printer can be collectively saved as a single file on your computer. This file, called the CPB file, is used for the following purposes.

- ❑ Copying media settings of printers not registered to this software.
- ❑ Aligning the media settings of multiple printers on different networks.

- ❑ Backing up media settings.



See the following for details on how to save and load CPB files.



 [“Saving and loading CPB files” on page 26](#)

Copying media settings registered to a printer

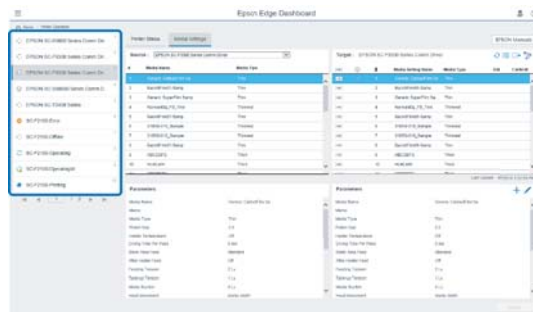
Important

Notes when selecting USB-connected printers

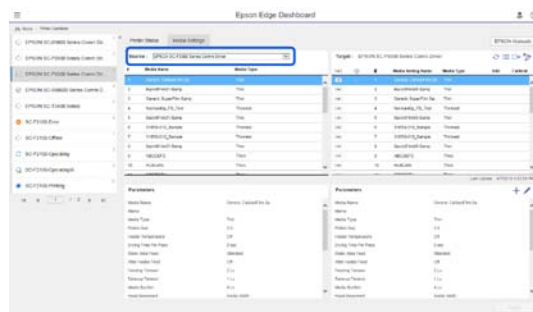
Before copying the media settings of a USB-connected printer, reload the media settings by clicking  at the left of .

While media settings are being loaded,  is displayed on the target media settings list and operations are disabled. Resume operations after  is no longer displayed.

- 1 Select your target printer from the list of registered printers.




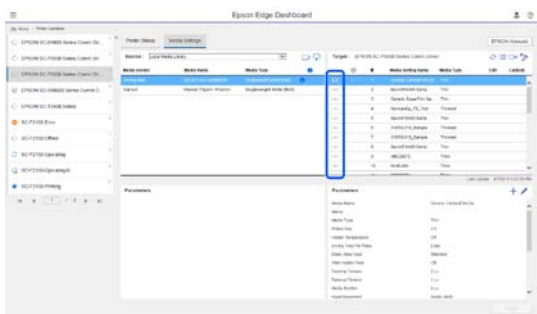
- 2 On Source, select the printer that will serve as the media settings source.




Downloading and Copying Media Settings of EMX File

The media settings registered to that printer are displayed in the source media settings list. When you select a different printer and load the media settings, all of the content in the media settings list are overwritten by the newly selected printer's.

- 3 Click the  of the target media setting number.



The media settings you selected in the source media settings list are copied.

To copy all media settings at once, click  at the top left of the source media settings list.

- 4 Click the **Apply** button.



After registration is complete, perform media adjustment.



Saving and loading CPB files

Saving CPB files

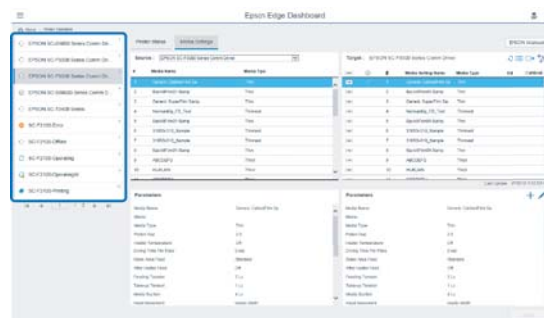
Important


Notes on saving CPB files

Target media settings lists of USB-connected printers are not automatically refreshed. Make sure to refresh these lists by clicking  on the left of  before storing media settings to CPB files.

While media settings are being loaded,  is displayed on the target media settings list and operations are disabled. Resume operations after  is no longer displayed.

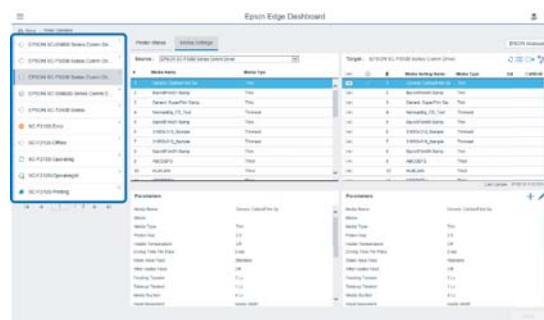
- 1 Select your printer from the list of registered printers.



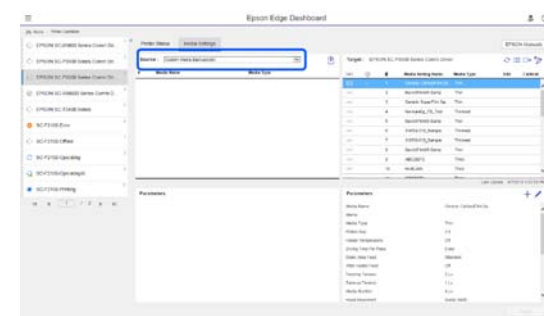
- 2 Click , and save the file to the place of your choice.


Loading and copying CPB files

- 1 Select your target printer from the list of registered printers.




- 2 On Source, select **Custom Media Backup(cpb)**.

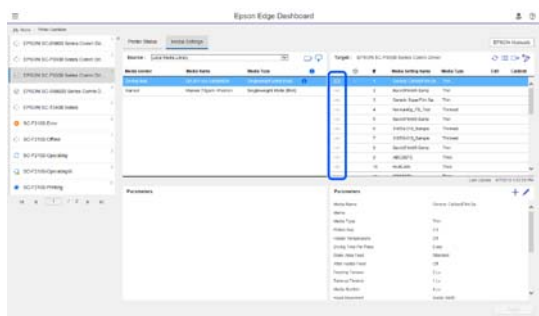


- 3 Click . Select the file of your choice on the file selection screen, and open the file.


Media settings are displayed on the source media settings list.

Downloading and Copying Media Settings of EMX File

- 4 Click the  of the target media setting number.



The media settings you selected in the source media settings list are copied.

To copy all media settings at once, click  at the top left of the source media settings list.



- 5 Click the **Apply** button.

After registration is complete, perform media adjustment.

Editing Media Settings

This feature is available only in supporting printers.

You can make changes to media settings selected on the target media settings list. You can also add new settings. The steps to do this are described below. Change the settings depending on the printer being used.

- 1 On the target media settings list, select the media settings you want to edit. Click  (to change settings) or  (to create a new setting).

The Edit Parameters screen is displayed.

- 2 Change the settings.



The setting items vary according to the model being used.

You can enter a note in **Memo** to describe the content of the media settings. For media settings copied from EMX files, the media name is entered in the field.


You can change a setting's **Media Type** only when creating a new setting. When you newly create a media setting, it is populated with reference values for the media type you selected. These values are determined based on the standard specifications for this media type. Do edits as needed for the optimum setting values of your media.

- 3 When you have finished editing, click **OK**.

The changes are applied, and the previous screen is displayed.

To discard the changes and return to the previous page, click the **Cancel** button.

Saving a List of the Media Settings Registered to a Printer

When you click , you can save the below information on all media settings currently registered to the printer you have selected on target in a PDF file on your computer. The information is formatted as a table in this file.

A printed version of this file may come in handy, for example, when you want to reference the table while configuring a printer's media settings.

Items appearing in the table vary depending on the selected model.

- ☐ Media Setting Name (name of settings registered on the printer's control panel)
- ☐ Media Name (EMX file information*)
- ☐ Media Type (information registered on the printer's control panel)
- ☐ Media Vendor (EMX file information*)

* This information will not appear for media settings registered from the printer's control panel.

Downloading and Copying Media Settings of EMX File

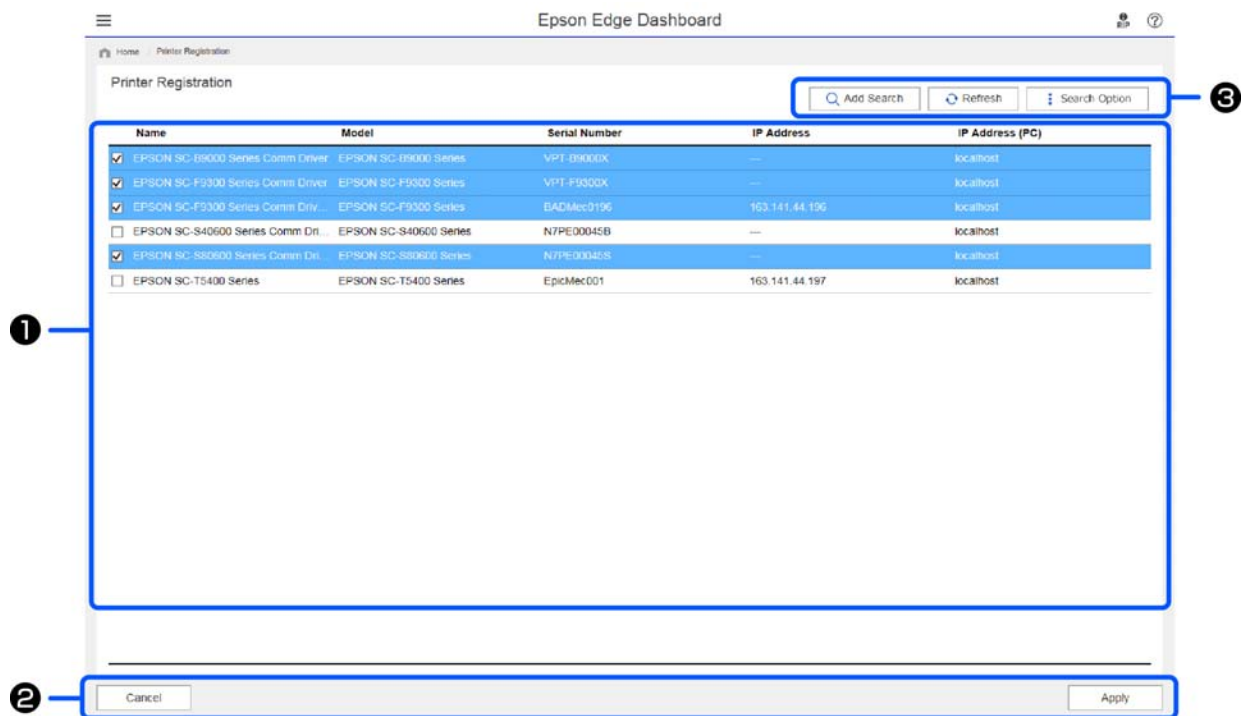
Name EPSON SC-F9300 Series Conn Driver			
Model EPSON SC-F9300 Series			
Serial Number R4ADM600196			
Software Version 2.0.0			
Firmware Version MLT2863.1.08			
Last Update 8/7/2019, 1:52:53 PM			
1	Media Setting Name	Media Name	Media Type
2	Letter_CalbellFilm_Sample	Thin	
3	Backlit_Finish_Samp	Thin	
4	Generic_SuperFilm_Samp	Thin	
5	Normal4LP_Test	Thinnest	
6	Backlit_Finish_Samp	Thin	
7	110SG-4100_Sample	Thinnest	
8	110SG-4100_Sample	Thinnest	
9	Backlit_Finish_Samp	Thin	
10	ABCDEFGHI	Thick	
11	HJKLMNOP	Thick	
12	OPQRSTU	Thick	
13	VWXYZ	Thick	
14	Markley_TEST_Adhesive	Adhesive	
15	adhesive	Adhesive	
16	Handel_Film	Thin	
17		Thick	
18		Thick	
19		Thick	
20		Thick	
21		Thick	
22		Thick	
23	110SG-4100_Sample	Thinnest	
24	Backlit_Finish_Samp	Thin	
25		Thick	
26		Thick	
27		Thick	
28		Thick	
29		Thick	
30	ABCDE	Thinnest	

Registering Printers

Registering Printers

From the Printer Registration screen, you can register, change, and unregister printers to monitor or operate on. To display the screen, select **Printer Registration** on the menu. This screen is also displayed when you start this software without any printers registered.

Screen Layout

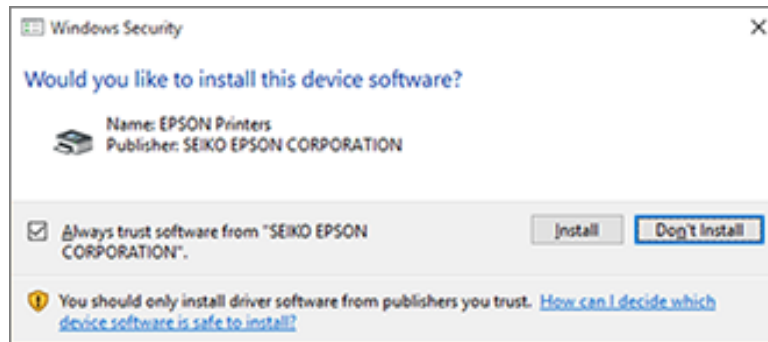


	Name	Function
①	List of Printers	Displays a list of connected printers and printers that have been automatically registered. 🔗 "Viewing the List of Printers" on page 8
②	Cancel Button	Rejects changes to the list of printers and restores it to its original state.
	Apply Button	Accepts the changes to the list of printers.
③	Add Search Button	When clicked, adds to the printer list any printers that were newly connected after starting this software.
	Refresh Button	Checks printer connections and refreshes the list display. 🔗 "When Major Printer Configuration Changes Have Been Made After Starting This Software" on page 31
	Search Option Button	Displayed only when using Mac or Linux machines. Click this button to display a screen for adding to the search IP addresses of printers from another segment or printers connected via network. 🔗 "Manually Registering Printers" on page 31

Registering Printers

Important

- ❑ If nothing is displayed in the list of printers (①) even after clicking **Add Search**, the Epson Communication Driver may not be installed.
Close this software, and then install again starting from Setup Navi (<http://epson.sn/>).
If the following screen is displayed during installation, make sure you click **Install**.



- ❑ For Windows, when changing the settings to USB from LAN or LAN from USB in Windows **Control Panel** on a registered computer, unregister the printer and then register it again. If you do not register the printer again, it will not work correctly.

Manually Registering Printers

Follow the following steps to manually register printers that are not automatically registered.

See the following for details on printers that are automatically registered.


 [“Printer Registration” on page 7](#)


- 1 Check the printers displayed on the printer list.

Windows

Make sure that the printer you want to register is on the printer list. Click **Add Search** as needed to search for printers you can register. Any printers that are found are added to the printer list.

Mac/Linux

- ☐ If your computer and printers are connected via USB
Click **Add Search** to place the printers on the list.
- ☐ If your computer and printers are connected via a network
Click **Search Option**, enter the IP address of the printer on the network, and click . Next, click **Add Search** to place the printer you want on the list.

- 2 Place a  beside the **Name** of the printer you want to register.

- 3 Click **Apply**.
The changes made to the printer list are applied.

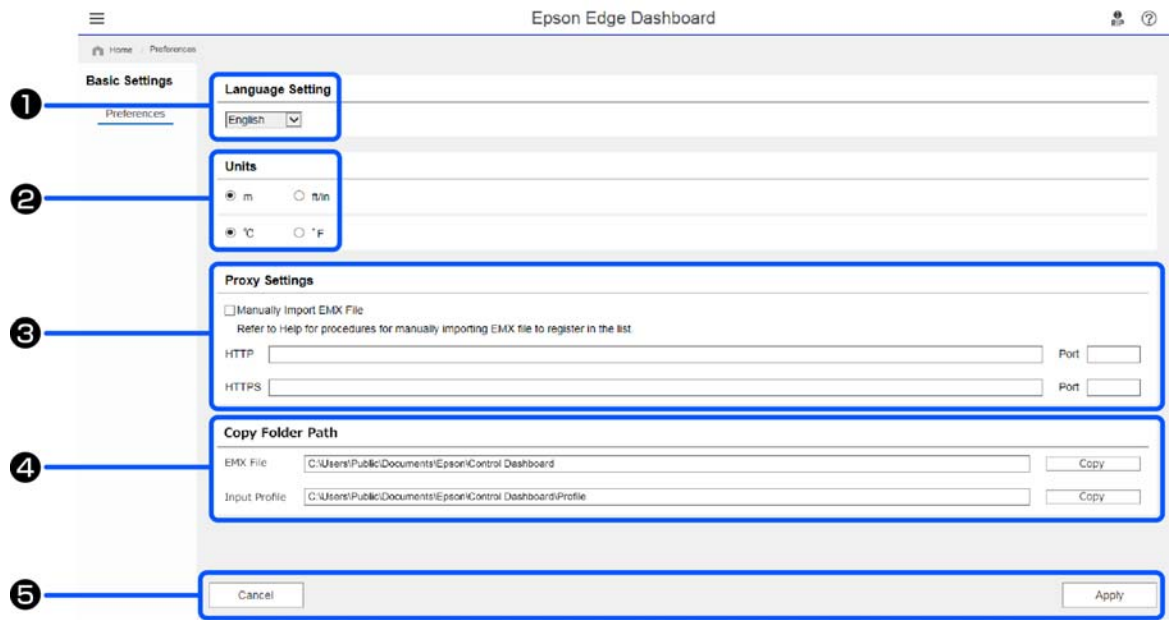
When Major Printer Configuration Changes Have Been Made After Starting This Software


Click **Refresh** if you have made large-scale changes to the configuration of printers that you connected after starting the software. The printer list is updated to reflect the current configuration. Additionally connected printers are added to the printer list, and unregistered printers whose connections could not be confirmed are deleted.

Preferences

Preferences

Select **Preferences** on the menu to set basic settings for this software and perform other related operations.



	Name	Function
1	Language Setting	Select the display language from the dropdown list.
2	Units	Select units for length and temperature.
3	Proxy Settings	<p>When connecting to the Internet through a proxy server, enter the address for the proxy server and port, and then click the Apply button.</p> <p>The set content is enabled immediately.</p> <p>When you click the Apply button, the set content is displayed the next time the software is opened.</p> <p>If you cannot download EMX files even after changing Proxy Settings, see the following.</p> <p> “When You Cannot Download EMX Files Even After Changing Proxy Settings” on page 37</p>

Preferences

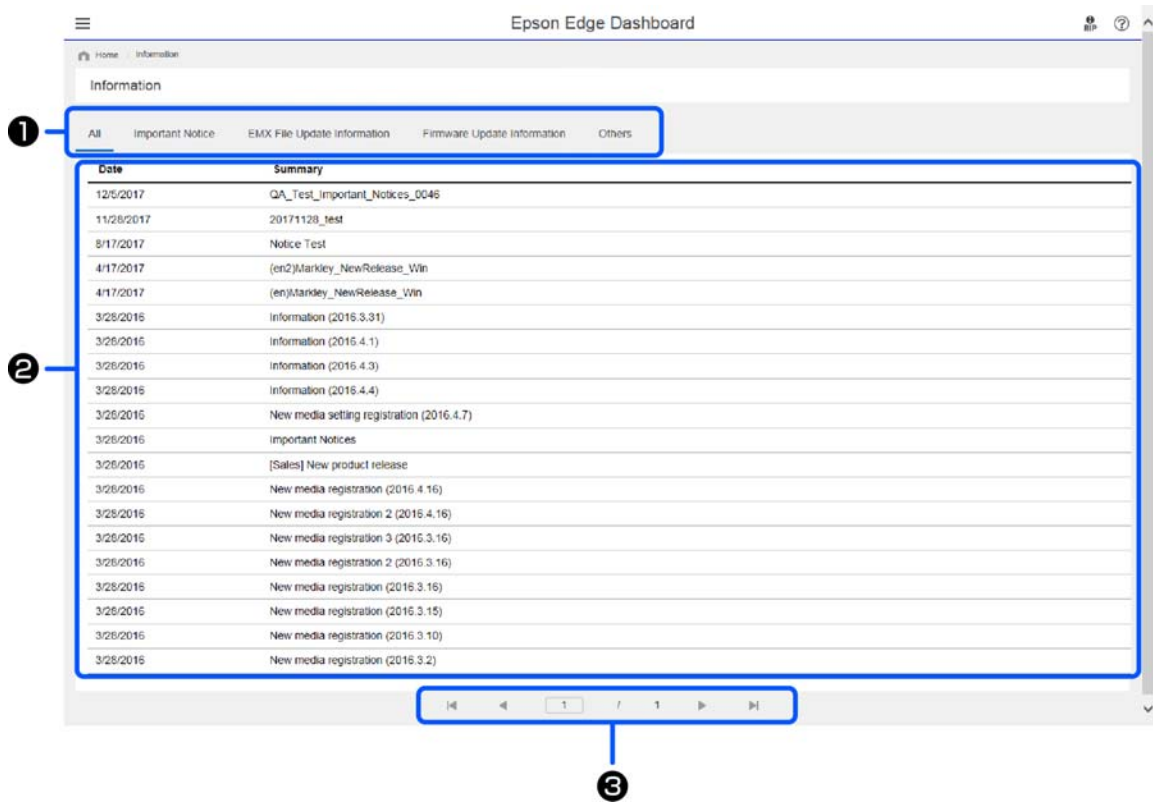
	Name	Function
4	Copy Folder Path	<p>You can copy the path of the folder (directory) in which the target files, displayed in the frame, are stored. You can easily display the target folder by pasting the copied path in the address bar in Explorer.</p> <p>The method for copying differs depending on your computer's operating system.</p> <p>Windows</p> <p>Click Copy.</p> <p>Mac</p> <p>OS X 10.10 Yosemite and later: Click Copy.</p> <p>OS X 10.9 Mavericks and earlier: Select and copy the folder path entered in the field.</p> <p>Linux</p> <p>Select and copy the folder path entered in the field.</p>
	Cancel Button	Rejects the settings and restores them to their original state.
5	Apply Button	Accepts the settings.

Viewing a List of Information Displayed So Far

Viewing a List of Information Displayed So Far

The Information screen provides a list of information displayed so far. Select **Information** from the menu to display the screen. This screen also provides information details.

You can also display the Information screen by clicking the ⓘ icon, if displayed, on the top right of the screen.



	Name	Function
❶	Filter Menu	Filters, by topic, the items displayed on the information list (❷). Clicking All clears all filters.
❷	Information List	Displays a list of the details of which you were notified up to now. <ul style="list-style-type: none">❑ Click the item you want to check to display more details.❑ If you are notified of update information for the printers' firmware, be sure to update. See the following for how to update the printer firmware. 📖 "Updating Firmware" on page 35
❸	Page Controls	If the information list covers multiple pages, you can specify a page number and move it with your finger and move to the first page, previous page, next page, or last page by clicking the icon.

Tips

Updating Firmware

This feature is not supported on Linux. Use a Windows PC or Mac to update firmware.

When updating firmware, make sure that an Internet connection is available.

Updating from the information list on the Home or Information screen

- 1 Click the update information for your printers' firmware on the information list.

Your computer connects to the Internet and displays acquired information on the firmware version available.

- 2 Click **Download**.
Follow the on-screen instructions.

Updating from the maintenance menu on the Printer Operation screen

- 1 Click **Firmware Update**.
Connects to the Internet, checks for the latest firmware, and displays a message if an update is available.
- 2 Click **Yes** to download the firmware.
Follow the on-screen instructions.

Note

When you check for the latest firmware, all printers that have available updates are displayed. You can select all of the printers you want to update and update them as a batch.

Viewing Printer Status from a Computer Without This Software Installed

You can access a computer with this software installed from another computer on the same network, and use the software from this latter computer. You do not need to install this software on all computers.

The following functions are not available when accessing and using this software from another computer. To use these functions, use the software on the computer where it is installed.

- ☐ Export Printer Status Data from the maintenance menu
- ☐ Updating printer firmware
- ☐ Updating installed software
- ☐ Saving and loading CPB files
- ☐ EMX File Export from the Calibration Log screen
- ☐ Copy Folder Path from the Preferences screen
- ☐ Import/Export Settings

- 1 Launch a browser on the computer from which you want to access this software.

- 2 Enter the following in the address bar.
`http://xxxxxxxxxxx:30561`

For xxxxxxxxxxxx, enter the computer name or IP address of the computer installed with this software.

Tips

Note

If a firewall is blocking your access, consult your network administrator and proceed with the following.

- ❑ On **Allow a program through Windows Firewall**, open the **Allow another program** subscreen and select the following two files.
 - ❑ C:\Program Files (x86)\Epson Software\Epson Edge Dashboard\bin\node.exe
 - ❑ C:\Program Files (x86)\Epson Software\DeviceFramework\DFAgancy.exe
- ❑ Make sure that **Evented I/O for V8 JavaScript** is displayed on the list of allowed programs.

Applying the Same Settings to an Epson Edge Dashboard Installed on Another Computer

The Export Settings function allows you to save the following data on this software to a file.

- ❑ Media settings
- ❑ Preferences

You can import this file to apply the same settings to an exported Epson Edge Dashboard on another computer. This may come in handy when you want to transfer the same settings to a replacement computer or a newly added computer.

Data is not imported or exported on a per-printer model basis; instead, data on all models are imported and exported collectively. Follow the steps below to import or export data.

Exporting

- 1 Follow the steps below to display the Import/Export Settings screen.

Windows

Click the icon for this software on the taskbar on your desktop. Click **Tool - Import/Export Settings**.

Mac

Click the icon for this software on the Menu bar on your desktop. Click **Tool - Import/Export Settings**.

Linux

Click **Applications** on the Menu bar on your desktop. Click **Other - Epson Edge Dashboard Import/Export Settings**.

2

Click **Browse** in the Export Settings area, enter the path where you want to save the file, and then click **Export**.

3

Check the message, and click **Yes**.

Importing

1

Follow the steps below to display the Import/Export Settings screen.

Windows

Click the icon for this software on the taskbar on your desktop. Click **Tool - Import/Export Settings**.

Mac

Click the icon for this software on the Menu bar on your desktop. Click **Tool - Import/Export Settings**.

Linux

Click **Applications** on the Menu bar on your desktop. Click **Other - Epson Edge Dashboard Import/Export Settings**.

2

In the Import Settings area, place a check mark beside each setting you want to import.

3

Click **Browse**, select the file you want to import, and click **Import**.

4

Check the message, and click **Yes**.

When You Cannot Download EMX Files Even After Changing Proxy Settings

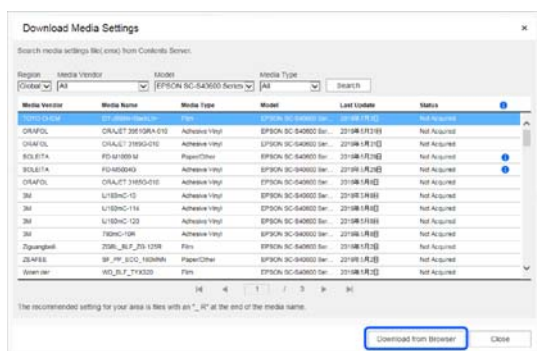
If you cannot download your EMX file even after changing your **Proxy Settings** on the Preferences screen, download the files by following the steps below.

1 In **Proxy Settings**, put a check mark in **Manually Import EMX File**.

2 Click the EMX file to download.
You cannot select multiple EMX files to download at the same time.

3 In the download screen, click **Download from Browser**.

The EMX file is downloaded to your browser's download folder.



4 Click **Close** in the download screen.

5 Click  in the Media Settings screen, and then select the EMX file downloaded in step 2.

Media settings in the EMX file are loaded to the software and displayed to the source media settings list on the Media Settings screen.

Uninstalling This Software

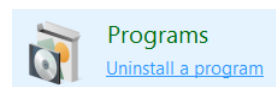
Important

- ☐ Log on using the Administrator account (user with administrator privileges).
- ☐ If you are asked for the Administrator password, enter the password and proceed with operations.
- ☐ Shut down any other application software that may be running.

Uninstall the software by following the steps below, according to the operating system of your computer.

Windows

1 Go to the **Control Panel** and click **Programs - Uninstall a program**.



2 Select **Epson Edge Dashboard**, and click **Uninstall a program**.

Proceed by following the on-screen instructions. If a message is displayed confirming removal, click **Yes**.

Mac

1 Go to **Applications - Epson Software - Epson Edge Dashboard**, and double-click **Epson Edge Dashboard**.

Proceed with the removal by following the on-screen instructions, and restart your computer.

Linux

1 Enter and run the following command.
`sudo /usr/sbin/Epson/EpsonEdgeDashboard/Uninstall.sh`

Appendix

About Open-Source Software

All of the open-source software licenses and other licenses used in this product can be found below.

Windows

%Program Files (x86)%\Epson Software\Epson Edge Dashboard\share\ThirdPartyNotices.txt

Mac

/Library/Application Support/Epson/EED Program Data/share/ThirdPartyNotices.txt

Linux

/usr/sbin/EpsonEdgeDashboard/share/ThirdPartyNotices.txt